Opening hours and availability

On the partners.carvinsight.eu interface, you can set when you are available to dealers in the Opening hours and Calendar menu item.

Weekly opening hours

Set the opening and closing times daily (hours:minutes). A separate duration can be specified for each day of the week. The time zone is Europe/Budapest by default.

The weekly opening hours show the dealer when you generally work. If it is not filled in, the dealer sees empty availability, so it is worth entering at least the actual working days before expecting an order.

Custom time windows

In addition to the weekly hours, you can also specify custom, bookable time windows (start and end). These can be available, booked or locked. The dealer only sees future, available time windows, and your internal notes are not displayed to them.

Why is this important to the dealer?

When the dealer chooses a service provider in the CarVinsight application (app.carvinsight.eu), your weekly opening hours and next bookable appointments appear in the catalogue, among the regular partners and on the service provider data sheet. Thus, the choice depends not only on the price, but also on availability.

Next step: open the Opening hours and Calendar page, save your weekly hours, and then enter at least a few upcoming available time windows.

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